

## Warranty Realice

### Warranty:

- The product is warranted for 2 (two) years from the date of delivery.
- Watreco warrants that on delivery the product is free of faults in materials, manufacturing and function.
- Watreco warrants that the product is identifiable on delivery.
- The warranty covers all types of fault which may arise in normal use of the product.
- Under the warranty, Watreco or its representative will mend the damaged product or replace it with a new one free of charge.
- In the event of a claim under the warranty, Watreco's representative should be contacted in the first instance. Watreco may be contacted in the second instance.
- Watreco or its representative will decide whether the product is to be mended or replaced.
- Where the damaged product is to be replaced, the product should be returned to Watreco's representative for inspection in the first instance. The customer is to pay the shipping costs. The product may be sent to Watreco in the second instance.
- The replacement component will, in the first instance, be shipped free of charge from the warehouse of Watreco's representative, or from Watreco if necessary.

### The warranty does not cover:

- Cases where the product has been changed, modified or opened.
- Cases where the product has not been used in accordance with the instructions.
- Cases where the product has not been installed in accordance with the installation instructions.
- Cases where the product has been used for a purpose other than that for which it was intended.
- Cases where the label identifying the product has been removed.
- Cases where the product has been subjected to pressure or temperature exceeding that set out in the instructions or the values stated on the product.
- Cases where the internal channels in the unit is clogged by particles in the water.
- Cases where not a soft-closing magnet valve is used when automatically turning of the water to the ice resurfacers.
- Cases where the damage has arisen through external force such as hitting, bending or twisting.
- Damage which may arise to other property or persons due to the product or deficiencies in the product.
- Other costs which may arise due to the product or deficiencies in the product.
- Any costs, charges or taxes which may arise when replacing the product.
- Costs arising for removing and installing the product.